

Assessment Quarterly Surcharge

REPORTING + REMITTANCE

HOW TO GUIDE V1

Version 1.0 | June 2022

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Introduction

The purpose of this Guide is to help members understand how to file their **Quarterly Surcharge Remittance Form** ("**QSR**"). FIGA designed this process with the members in mind to make the reporting and remittance process simple to use and efficient for FIGA's staff to track completion of QSRs and the collection of funds remitted. DocuSign is the platform that makes this all happen seamlessly.

Process Overview

We understand not all members share the same approval policy. With DocuSign, member companies can either submit their completed QSRs via the automated reporting process or "**Print and Sign**" a hard copy of the QSR for those members that require wet signatures. What if you receive email notice and you are not authorized to sign and submit? Well, DocuSign has that covered too with a feature that allows you to assign the electronic form to someone else to complete. This Guide will help you navigate through our reporting process efficiently while remaining compliant with any internal reporting practices your company may have.

Before we begin diving into the step by step process, here is a high level overview of how the FIGA reporting and remittance process works.



FIGA Assessment Surcharge Remittance Workflow



Submitting a Quarterly Surcharge Remittance via DocuSign

Step 1: To begin the reporting process, open the email sent via DocuSign and click on **REVIEW DOCUMENTS**.

| | gn |
|--|--|
| | |
| | Assessments sent you a document to review and sign. |
| | REVIEW DOCUMENTS |
| | itley Gilbert-Wayne vayne@yourinsurance.com |
| | ew the REMITTANCE INSTRUCTIONS on page two [2] prior to completing ting the document to ensure you are completing it correctly. |
| | relating to 2022 policies, whether collected or adjusted in 2022 or thereafter, the 0.7% assessment process and will require ongoing remittance and |
| are part of reporting. | |
| reporting. Please clic appropriate | k on REVIEW DOCUMENTS to complete and sign. If you are not the individual, simply assign the document to someone else under OTHER after clicking REVIEW DOCUMENTS. |



Step 2: Click checkbox to agree to sign electronically and click **CONTINUE.** Later you will be able to **Print and Sign** if your company's approval policy requires a wet signature.

| Please Review & Act on These | Documents | | | | DocuSign |
|---|--|--|------------------------|----------|-----------------|
| Assessments American Guaranty Fund Group | | | | | |
| lease review the REMITTANCE INSTRUCTIONS on p ou are completing it correctly. | age two [2] prior to completing and submitting t | he document to ensure | | | |
| emiums relating to 2022 policies, whether collected ocess and will require ongoing remittance and report | or adjusted in 2022 or thereafter, are part of the ting. | 0.7% assessment | | | |
| ease click on REVIEW DOCUMENTS to complete an ocument to someone else under OTHER ACTIONS at | id sign. If you are not the appropriate individual, fter clicking REVIEW DOCUMENTS. | simply assign the | | | |
| EMITTANCE and PAYMENT is DUE by 7/1/2022. Plea you need further assistance. iew Less | ase contact FIGA at (850)386-9200 OR email As | sessments@agfgroup.org | | | |
| Please read the Electronic Record and Signa I agree to use electronic records and sig | | | | CONTINUE | OTHER ACTIONS - |
| | CITY: Princeton | PHONE EXT.: | | | |
| | STATE: NJ | ZIP: 08543-5240 EMAIL: wgwayne@y | ourinsurance.com | | |
| | REPORTING QUARTER: | ASSESSMENT YEAR Policy Effective (Inception) Date Range | ASSESSMENT CALCULATION | | |
| | 01/01/2022 - 03/31/2022 | | (See Instructions) | | |
| | (1) DIR | ECT ASSESSABLE PREMIUMS COLLECTED | 0 | | |
| | | (2) ASSESSMENT/SURCHARGE RATE | 0.007 | | |
| | TOTAL ASSESSMENT SUR | CHARGE COLLECTED & REMITTED (1 * 2) | 0 | | |
| | | BALANCE FORWARD | | | |
| | | AMOUNT DUE (CREDITED) | 0 | | |

Step 3: Verify and update company and contact information. Any contact information [highlighted fields] updated on the QSR will automatically update in our system once it has been received and processed. <u>Please note that the required format for phone number is 999.999.9999</u> when updating this field. Any other format will cause an error and can delay the processing of your QSR.

| ART | | PROVIDED BY DOCUSION ONLINE SIGNING SERVICE 999 3rd ve, Suite 1700 · Seattle · Washington 98104 · (206) 219- Www.docusign.com Q1 2022 Quarterly Surcharge Remittance Remittance + Payment DUE 07/01/2022 |
|-----|--|--|
| | COMPANY NAME: AMERICAN FAMILY HOME INSURA GROUP: 777 - Insured Re Grp | NCE COMPANY |
| | NAIC: ²³⁴⁵⁰ | CONTACT NAME: Whitley Gilbert-Wayne |
| | ADDRESS: 555 College Road East POBox 5241 ADDRESS 2: | TITLE: Data Reporting Manager PHONE NUMBER: 509.777.9311 |
| | CITY: Princeton | PHONE EXT.: |
| | STATE: NJ ZIP: 08543-52 | 40 EMAIL: wgwayne@yourinsurance.com |



Step 4: Enter Direct Assessable Premiums Collected to calculate the surcharge due.

| ART | REPORTING QUARTER: | ASSESSMENT YEAR Policy Effective (Inception) Date Range | ASSESSMENT CALCULATION |
|------|---|--|--|
| | 01/01/2022 - 03/31/2022 | 01/01/2022 - 12/31/2022 | (See Instructions) |
| | (1) DIR | ECT ASSESSABLE PREMIUMS COLLECTED | 0 |
| | | (2) ASSESSMENT/SURCHARGE RATE | 0.007 |
| | TOTAL ASSESSMENT SUR | CHARGE COLLECTED & REMITTED (1 * 2) | 0 |
| | | BALANCE FORWARD | 0 |
| | | | |
| _ | | | 0 |
| TART | REPORTING QUARTER: | | |
| TART | REPORTING QUARTER: 01/01/2022 - 03/31/2022 | ASSESSMENT YEAR | |
| TART | 01/01/2022 - 03/31/2022 | ASSESSMENT YEAR Policy Effective (Inception) Date Range | |
| TART | 01/01/2022 - 03/31/2022 | ASSESSMENT YEAR Policy Effective (Inception) Date Range 01/01/2022 - 12/31/2022 | ASSESSMENT CALCULATION (See Instructions) |
| TART | 01/01/2022 - 03/31/2022 (1) DI | ASSESSMENT YEAR Policy Effective (Inception) Date Range 01/01/2022 - 12/31/2022 RECT ASSESSABLE PREMIUMS COLLECTED | ASSESSMENT CALCULATION (See Instructions) 653336633 |
| TART | 01/01/2022 - 03/31/2022 (1) DI | ASSESSMENT YEAR Policy Effective (Inception) Date Range 01/01/2022 - 12/31/2022 RECT ASSESSABLE PREMIUMS COLLECTED (2) ASSESSMENT/SURCHARGE RATE | ASSESSMENT CALCULATION (See Instructions) 653336633 0.007 |

Step 5: Read the special instructions regarding premium. Reporting can be suspended (by written request) if your company will not write any premium during the Assessment Period, however the **initial** and **annual reconciliation filings (of zero dollars)** are still required.

If the company indicated above <u>WILL NOT WRITE ANY PREMIUM DURING THIS ASSESSMENT PERIOD</u>, please contact us at **(850) 386-9200** or send an email to <u>assessments@agfgroup.org</u> to suspend subsequent reporting. Please note that the **Annual Surcharge Reconciliation** reporting <u>WILL STILL BE REQUIRED</u>.



Step 6: Complete the **Title** section and click the **Sign** button. The date will be timestamped with the current date.

| horized presentative: | DATA REPORTING | | ate: 0 PM EDT |
|--------------------------|----------------|--|------------------|
|--------------------------|----------------|--|------------------|

Step 7: Enter your full name and initials and select your preferred digital signature style. Next click, **ADOPT AND SIGN** and then **FINISH** to complete the reporting process.

| nfirm your name, initials, and signature. lequired | |
|--|---------------------|
| equineu | Initials* |
| /hitley Gilbert-Wayne [for: NAIC 23450] | WGN |
| LECT STYLE DRAW UPLOAD | |
| EVIEW | Change Style |
| Whitley Gilbert-Wayne [for: NAI(23450] We | |
| C9A70EC72BE0476 | |
| C9A70EC72BE0476 | gnature or initial. |
| C9A70EC72BE0476 selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper s ADOPT AND SIGN CANCEL | gnature or initial. |
| C9A70EC72BE0476 selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper s ADOPT AND SIGN CANCEL BALANCE FORWARI | gnature or initial. |



Step 8: DocuSign returns the completed QSR to the recipient's email so that it can be used to process the surcharge payment due to FIGA via check, wire, or ACH transfer using your normal disbursement process.

| /hitley Gilbert-Wayne there are problems with h FIGA0.7_Q1_2022_QSR.d 228 KB | w this message is displayed, click her | A0.7_Q1_2022_QSR Instructions.d | locx.pdf 🖕 | | |
|---|--|---------------------------------|-----------------------|---------------------------------|---------------------------------|
| | | | n when opening attach | nents or clicking links e | specially from unknown senders. |
| DocuSign | Ignated from outside your or | Bainfatton. Excicice cubito | n when opening utden | inclusion circlining initias, c | pecially nem and on schoels. |
| | | | - 1 | | |
| | | | | | |
| | | | | | |
| | Your document has b | een completed. | | | |
| | VIEW COMPLETED | DOCUMENTS | | | |
| | | | _ | | |
| All signers comple | ted Please DocuSign: FIGA | 0.7% Q1 2022 QSR [Whi | itley Gilbert- | | |
| All signers comple | ted Please DocuSign: FIGA | 0.7% Q1 2022 QSR [Whi | itley Gilbert- | | |

Downloading Documents In Process

DocuSign also allows you to download a partially completed QSR before signing and submitting it. Simply click the **Download icon** in the top center toolbar to download it to your local machine. For documents with multiple pages, you have the option of downloading separate files for each page or one combined file.







The downloaded QSR will be stamped with a watermark of "**In Process**" to indicate that it has not finished the process.

| FLORIDA INSURANCE GUARANTY ASSOCIATION | | | y Surcharge Remittance + Payment DUE 07/01/2022 | |
|--|----------------------|--|--|--|
| COMPANY NAME: AMERICAN FAMI | ILY HOME INSURANCE (| COMPANY | | |
| GROUP: 777 - Insured Re Grp | | | | |
| NAIC: 23450 | | CONTACT NAME: | Whitley Gilbert-Wayne | |
| ADDRESS: 555 College Road East POB | ox 5241 | TITLE: Data Reporting | g Manager | |
| ADDRESS 2: PHONE NUMBER: | | | 509.777.9311 | |
| CITY: Princeton | | PHONE EXT.: | | |
| STATE: ^{NJ} | ZIP: 08543-5240 | EMAIL: wgwayne@yourinsurance.com | | |
| REPORTING QUARTER: | | ESSMENT YEAR re (Inception) Date Range ASSESSMENT CALCULATI | | |
| 01/01/2022 - 03/31/2022 | 01/01/2022 - 12/31/2 | 022 | (See Instructions) | |
| (1) DIR | RECT ASSESSABLE PR | EMIUMS COLLECTED | 63336333 | |
| | (2) ASSESSMEN | IT/SURCHARGE RATE | 0.007 | |
| TOTAL ASSESSMENT SUR | CHARGE COLLECTE | D & REMITTED (1 * 2) | 443,354 | |
| | I | BALANCE FORWARD | 0 | |
| | AMO | UNT DUE (CREDITED) | 443,354 | |
| If the company indicated above contact us at (850) 386-9200 or reporting. Please note that the A | r send an email to | assessments@agfgro | | |
| The undersigned certifies undersigned's kn | | has been examined , complete and mad | | |
| Authorized Representative: | Tit | le: | Date: | |



Finishing Later

DocuSign allows you to save an incomplete QSR and finish it later when necessary via very simple steps.

Step 1: Under the OTHER ACTIONS drop-down, click Finish Later.

| | | FINISH OTHER ACTIONS + |
|--------------------------------|---|--|
| @ Q ±. | | Finish Later |
| FIGA | DEMONSTRATION DOCUMENT ONLY PROVIDED BY DOCUSION ONLINE SIGNING SERVICE 999 3rd Ave. Suite 1700 · Seattle · Washington 98104 · (206) 219-0200 GA 0.70% WASsessment [All Other Account] Q1 2022 Quarterly Surcharge Remittance | Print & Sign Assign to Someone Else Vold Correct |
| | Remittance + Payment DUE 07/01/2022 | Help & Support I2 ⁷ About DocuSign I2 ⁷ View History |
| GROUP: 777 - Insured Re Grp | | View Certificate (PDF) |
| NAIC: 19720 | CONTACT NAME: Robert McCall | View Electronic Record and Signature Disclosure |
| ADDRESS: 555 College Road East | TITLE: CFO | Session Information |

Any information you've entered or updated will be saved and you will then be navigated to the following page:





Step 2: Go back later to finish submitting the QSR using the original DocuSign link. Continue with the remaining **How to Submit an Assessment Quarterly Surcharge Remittance** steps to submit the QSR.

Assigning a Quarterly Surcharge Remittance to Someone Else

The QSR is distributed via DocuSign to the contact FIGA has in its system for that company. FIGA exerts great effort to maintain a current contact list of all its members, but changes do occur. That is okay. Follow the steps below to assign a QSR to someone else.

Step 1: Under the OTHER ACTIONS drop-down, click Assign to Someone Else to route the QSR to someone else.

| NAIC: 19720 | | | Robert McCall | |
|--------------------------------|-----------------|---|--|---|
| ADDRESS: 555 College Road East | | TITLE: CFO | _ | |
| ADDRESS 2: | | PHONE NUMBER | 609.777.9312 | |
| CITY: Princeton | | PHONE EXT.: | | |
| STATE: NJ | ZIP: 08543-5241 | EMAIL: rmccall@y | ourinsurance.com | |
| REPORTING QUARTER: | | MENT YEAR neeption) Date Range | ASSESSMENT CALCULATION (See Instructions) | |
| | | ONTINUE | OTHER ACTIONS + | |
| | | Finish Later | | _ |
| | | Print & Sign Assign to Someghe Void Correct | Else | |
| | | Help & Support C About DocuSign C View History View Certificate (PD View Electronic Rec Disclosure | F) 🖉 | |



Step 2: Enter the new recipient's name and email address. Adding a reason is optional but is strongly recommended. Next, click the **ASSIGN** button to complete the process. <u>Please be</u> advised that any data entered on the QSR by the original signer WILL NOT BE SAVED.

| | ne * | | |
|--------------------|--------------|--|--|
| Dominique Dever | aux | | |
| New Signer's Ema | ail * | | |
| ddeveraux@youri | nsurance.com | | |
| New authorized s | igner | | |
| | | | |
| 229 characters ren | naining | | |

The new recipient should now have the QSR in their email inbox. <u>Please be advised that the</u> <u>original DocuSign link will no longer be active and inaccessible to the original recipient</u>. <u>This action cannot be reversed</u>. If done in error, you will have to repeat the How to Assign Quarterly Surcharge Remittance to Someone steps again.



Print and Sign a Quarterly Surcharge Remittance

What happens if your company's practice doesn't allow you to sign the QSR electronically? DocuSign has you covered. Here is what you should do to Print and Sign a QSR within DocuSign.

Step 1: Follow steps 1 through 5 under How to Submit a Quarterly Surcharge Remittance above.

Step 2: Click **Print & Sign** under **OTHER ACTIONS** to download the completed QSR ready for a wet signature.

| Q Q ±, | · ↓ ③ | Finish Later |
|--|--|---|
| | DEMONSTRATION DOCUMENT ONLY PROVIDED BY DOCUSION ONLINE SIGNING SERVICE 999 3rd Ave, Suite 1700 - Saettle - Washington 98104 - (206) 219-0200 0.700% Www.docusign.com Sector 1 (All Other Account) 1 2022 Quarterly Surcharge Remittance Remittance + Payment DUE 07/01/2022 | Print & Sign Assign to Someone Else Void Correct Help & Support 년 ⁷ About DocuSign 년 ⁷ |
| COMPANY NAME: AMERICAN ALTERNATIVE INSURANCE | CORPORATION | View History |
| GROUP: 777 - Insured Re Grp | | View Certificate (PDF) |
| NAIC: 19720 | CONTACT NAME: Robert McCall | View Electronic Record and Signature Disclosure |
| ADDRESS: 555 College Road East | TITLE: CFO | Session Information |
| ADDRESS 2: | PHONE NUMBER: 609.777.9312 | |
| CITY: Princeton | PHONE EXT.: 653 | |
| STATE: NJ ZIP: 08543-5241 | EMAIL: mccall@yourinsurance.com | |

Step 3: Select how you would like to return the signed QSR and click the CONTINUE button.



| Print & Sign | × |
|--|---|
| How would you like to return your signed document? | |
| Fax | |
| CONTINUE CANCEL | |

Step 4: Click **DOWNLOAD** to download a copy of the completed QSR to store on your local computer. Manually sign and date the QSR, enter your Title, and then click **RETURN DOCUMENT** to proceed with returning the document.

| | Print & Sign: Download Document | |
|--|---|--|
| GROUP: 777 - Ins NAIC: 19720 ADDRESS: 555 Co | Please download the document. Then print, sign and scan the document back into DocuSign when you are ready. | |
| ADDRESS 2: | RETURN DOCUMENT CANCEL | |



Step 5: To upload the QSR, click **UPLOAD A FILE** and attach the signed QSR from your local computer.

| GROUP: 777 - Ins NAIC: 19720 ADDRESS: 555 Co ADDRESS: 255 Co STATE: 30 01/01/2022 - 03/3 01/01/2022 - 03/3 Drag & drop document here 01/01/2022 - 03/3 Or Use UPLOAD A FILE to browse and select 01/01/2022 - 03/3 | | Print & Sign: Return Document | |
|--|-------|-------------------------------|---------|
| ADDRESS 2: CITY: Princeton STATE: ¹ J | | UPLOAD A FILE | |
| STATE: NJ REPORTIN Image: Calculation structions) 01/01/2022 - 03/3 Drag & drop document here or use UPLOAD A FILE to browse and select | | | |
| 01/01/2022 - 03/3 Drag & drop document here or use UPLOAD A FILE to browse and select | | 6 | |
| or use UPLOAD A FILE to browse and select | | | |
| | | | |
| 101AL 552,766 | TOTAL | | 552,766 |
| FINISH CANCEL 552,766 | | FINISH CANCEL | 552,766 |

Step 6: To complete the process, click **FINISH**. A copy of your Printed and Signed QSR will be delivered to the recipient's email.

| | Print & Sign: Return Document | | |
|------------------|--|---|--|
| | | | |
| GROUP: 777 - Ins | | | |
| NAIC: 19720 | FIGA 0.7% Q1 2022 QSR_19720_SIGNED.pdf 1 page | × | |
| ADDRESS: 555 Co | | | |
| ADDRESS 2: | FINISH CANCEL | | |
| CITY: Princeton | PHONE EXT.: 653 | | |



How to Make a Surcharge Payment

Step 1: Locate the surcharge payment due on the line AMOUNT DUE (CREDITED)

| ASSESSMENT CALCULATION | ASSESSMENT YEAR Policy Effective (Inception) Date Range | REPORTING QUARTER: |
|------------------------|--|--------------------|
| (See Instructions) | 01/2022 - 03/31/2022 01/01/2022 - 12/31/2022 | |
| 78966553 | (1) DIRECT ASSESSABLE PREMIUMS COLLECTED | |
| 0.007 | (2) ASSESSMENT/SURCHARGE RATE | |
| 552,766 | TOTAL ASSESSMENT SURCHARGE COLLECTED & REMITTED (1 * 2) | |
| 0 | BALANCE FORWARD | |
| 552,766 | AMOUNT DUE (CREDITED) | |

Step 2: Remit surcharge payments via Wire or ACH (preferred methods), or mail funds to FIGA using the instructions below:

| WIRE | ACH PAYMENTS |
|--|---|
| Acct Name: Florida Insurance Guaranty Association | Acct Name: Florida Insurance Guaranty Assoc |
| Account Number: 2121080820446 | ACH Routing Number: 121000248 |
| Bank: Wells Fargo Bank, N.A. | Account Number: 2121080820446 |
| ABA Number: 121000248 | |

Alternatively, Member Insurers may mail checks to:

Florida Insurance Guaranty Association, Inc. PO Box 14249 | Tallahassee, FL 32317



Frequently Asked Questions (FAQ)

Visit the following links to view more detailed information and Frequently Asked Questions regarding the FIGA Assessments.

https://figafacts.com/assessments/

https://figafacts.com/frequently-asked-questions/